



Volunteer Satisfaction Survey

We are committed to ensuring that our volunteers have a positive and enjoyable experience with us. As someone who volunteers with us, we value your feedback and would like to know more about your views on your volunteering experience. Please be as honest as possible, as we will use any information we receive to improve our services.

Where did you first find out about the volunteer opportunity?				
<input type="checkbox"/> Volunteer Centre website <input type="checkbox"/> Library <input type="checkbox"/> Community Outreach (e.g. supermarket) <input type="checkbox"/> Recommended by a friend <input type="checkbox"/> Referred by the Job Centre		<input type="checkbox"/> Referred by another organisation <input type="checkbox"/> Social Media <input type="checkbox"/> Other (please specify)		
How would you rate the recruitment process when you applied to become a volunteer?				
<input type="checkbox"/> Very good	<input type="checkbox"/> Good	<input type="checkbox"/> Average	<input type="checkbox"/> Poor	<input type="checkbox"/> Very poor
<i>Please explain why you gave the recruitment process that rating</i>				
Do you feel that you received adequate training relevant to the role?				
<input type="checkbox"/> Yes		<input type="checkbox"/> No		
<i>If no, what additional training do you feel would have been appropriate?</i>				
Have you received any supervision in your role? This may be in a group, on the phone or 1-1				
<input type="checkbox"/> Yes		<input type="checkbox"/> No		
Do you feel supported in your role?				
<input type="checkbox"/> Yes		<input type="checkbox"/> No		
<i>Please give additional comments (if yes, how or if no, what can we do to improve?)</i>				
What do you enjoy most about your role?				
What do you enjoy least about your role?				

Do you have any suggestions for changes or improvements in how we involve volunteers?

Thank you for taking the time to complete this questionnaire